



GENERAL DATA PROTECTION REGULATION (G.D.P.R.)

Patient Information at the Clinic

Since May 25, 2018, the General Data Protection Regulation (GDPR) has been in effect. It was passed by the European Parliament and applies to all EU member states without the need for specific legislation from each country.

The Clinic has taken the necessary measures to comply with the Regulation.

During the services provided by the Clinic, the Doctors, Nurses, and other Employees and Collaborators of the Clinic will collect, process, and store all necessary patient data to carry out their work.

Upon admission, we will collect: name, surname, father's name, mother's name, ID number, social security number, age, insurance provider, home address, and medical history, lifestyle-related risk factors, etc. These data are collected either in electronic or paper form, in the form of a stable or moving medical image (video) or a combination of the above, in order the Clinic to provide you with excellent medical care and treatment and the full range of medical services that will be deemed appropriate for the diagnosis, treatment and general management of your medical issue.

This information will henceforth form part of your individual medical record.

During hospitalization, diagnostic and laboratory test results, medical opinions, and other relevant information will be added to the patient's records.

All this information is necessary for the Clinic to provide its services and will be used solely for that purpose. They will remain in the Clinic's records as required by relevant legislation, and in any case for twenty (20) years from the date of your last visit (visit or hospitalization) in the Clinic (Code of Medical Ethics - article 14 paragraph 4 of Law 3418/2005). Personal Data will only be shared in two cases: a) if there is an emergency transfer from the Clinic to a public hospital or private clinic, and b) to submit your hospitalization documentation to your insurance provider (e.g. EOPYY), whether public or private.

The personnel of the Clinic who carry out administrative, financial and accounting responsibilities will be aware of your personal data necessary for the execution of the invoicing and your assistance (e.g. tax registration number), as well as the submission of hospitalization data to the competent insurance bodies (EOPYY, other insurance funds, etc.) in order to reimburse the cost of your hospitalization, while the health data or elements of your medical

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record that may come to their knowledge, due to the performance of their work, will be limited in scope and extent according to their responsibilities and will remain confidential. Tax data will be retained in accordance with the applicable tax laws.

You have the right:

- a) in information and in access to your personal data held and processed by the Clinic,
- b) in the correction of incomplete or inaccurate data concerning you,
- c) in the deletion of your data, only when your personal data is no longer necessary in relation to the purposes it was collected, when you withdraw your consent on which the processing of your personal data was based, when the law provides the obligation to delete them,
- (d) in restrict or object to the processing or in withdrawal of the consent given, without affecting the lawfulness of the prior processing; and
- (e) in portability, i.e. the transfer of your data to another organization.

All the personnel of the Clinic are committed in their employment contracts to confidentiality, privacy and secrecy clauses of the information they receive, while all employees are bound by a Code of Conduct, which aims to protect the confidentiality of the information of incoming patients, whether they receive diagnostic services or receive hospitalization and medical care. Due to the importance of confidentiality and the protection of your privacy, we carry out strict regular checks for the protection of your data, as well as periodic regular training of our personnel for the correct compliance with the procedures as defined by the applicable legislation for the provision of health care services, either in Greece or abroad, or delivery to you in a standardized electronic format on a portable storage device (e.g. CD, DVD).

Patient or patient's companion declaration of consent:

I confirm that I have read the above information and give my consent to the Clinic for the Doctors, Nurses, Employees, and Collaborators to collect, process and store my personal data mentioned above and use them as described above, in compliance with the applicable legislation, particularly the GDPR.

Signature of the patient or patient's companion:

Name :

Surname :

ID :

Date :

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